

How do I process payments online?

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When you decide to sell your products online you're enabling an online ecommerce system for your farm. Farmbrite will let you easily manage your products and available inventory and allow your customers to purchase those products. In order to process payments online you'll need to setup a merchant account with [Stripe Pay](#) and allow Farmbrite to use that merchant account as well as agree to the Farmbrite terms and conditions.

To connect your Stripe account, navigate to Market, and then choose Online Store. You'll see a link in your Settings tab to Connect Stripe Account.

The screenshot shows the Farmbrite web interface. The top navigation bar includes the Farmbrite logo, a search bar, and links for 'Quick Add', 'Account', 'Chris', and 'Help'. The left sidebar contains a menu with categories like 'Schedule', 'Tasks', 'Livestock', 'Plantings', 'Resources', 'Accounting', 'Market', 'Orders', 'Pickup Locations', 'Contacts', 'Farm Map', and 'Reports'. The 'Market' category is expanded, showing 'Dashboard', 'Products', 'Online Store' (which is selected), 'Orders', and 'Pickup Locations'. The main content area is titled 'Online Store' and has three tabs: 'Settings', 'About Your Farm', and 'Look & Feel'. The 'Settings' tab is active. It contains several sections: 'Sell Online' with a toggle switch set to 'ON'; 'Custom Shop Link' with a text input field containing 'https://store.farmbrite.com/store/copperdalefarm' and a 'View' button, plus a 'Shop QR Code' icon; 'Online Shop Status' with radio buttons for 'Open' (selected) and 'Closed'; 'Customer Options' with checkboxes for 'Require email at checkout' and 'Require phone number at checkout'; 'Payment Options' with checkboxes for 'Accept Credit Card' (disabled), 'Accept Cash' (checked), 'Accept Check' (checked), and 'Enable QuickPay (Scan to Pay)' (checked). There is a red warning triangle next to 'Connect Stripe Account'. Below these are links for 'Embed on your website' and 'QuickPay QR Code'. At the bottom, there is an 'Email New Orders To' field with 'chris@copperdalegardens.com' and a 'Delivery Fee (Optional)' field with '\$ 5.0'. 'Cancel' and 'Save' buttons are at the bottom right.

Charges will be made through and deposited into your Stripe account. You will receive an email notification from Farmbrite when sales occur and be able to manage your orders and customers here.

Note: Stripe collects a processing fee on all successful transactions. This is in addition to any fee that Farmbrite may charge.

For any refunds associated with returns or cancellations will need to manually handle these transactions in your Stripe account.